

# Get smarter with your water.

Book your free Smarter  
Business Visit today.

Thames  
Water



# Saving you money.

An average business could reduce their water usage by 1000 litres per day, saving an estimated £800\* on their annual running costs. That's why, we're offering businesses in your area a free Smarter Business Visit to help save you water and energy, as well as money on your bills.

## What happens during a Smarter Business Visit?

If you book an appointment you will receive a visit from a water expert, who will review your business bathroom and kitchen facilities. They will recommend the best solutions for your business and fit water devices suitable for your premises. The visit and any devices we fit are free and will help save water and money from your bills.

We can offer you the following free services:

### Free installation of water saving products\*

- Ecobeta – convert an older single flush toilet to dual flush
- Save-a-flush – installed in cisterns over 6 litres in size, can save 1.2 litres every flush
- Tap inserts – reduce tap flow rate to 3.5 litres/min
- Showerhead & Showersave – Regulate the flow to 8 litres/min on showers (not suitable for electric showers)



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### We'll find and fix your leaky loo for free

A leaking toilet can waste around 400 litres/day on average and each one could cost you an additional £300 per year on your water bill.

You may not have noticed a leak as there'll just be a constant trickle down the back of the toilet pan.

We're currently offering one-off free fixes.



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### Free urinal controls

We can help you identify uncontrolled/inefficient urinals and offer a free installation of urinal sensors where possible.

Sensor controls can offer you a saving of 80% on average when compared with uncontrolled flushing.



\* We'll recommend and fit water devices after reviewing the best solutions for your business. We may not fit all of the devices listed above if we feel that they're not appropriate for your premises. Savings estimated using 2017 data and subject to change.

# Frequently asked questions.

## Is it true you aren't my supplier anymore?

When the market opened in April 2017, your retailer became Castle Water (unless you had already switched supplier). They take care of your account and billing. We still treat the water, maintain pipes and deliver the water to your property, and in some cases, we'll remove your wastewater too.

So although we supply your water, if you have any problems with your water or wastewater, you should contact your retailer.

For more information visit <http://www.open-water.org.uk/>

## Can I still book a Smarter Business Visit?

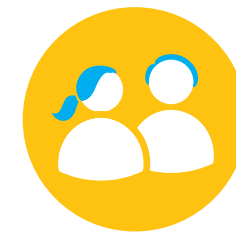
Yes. Even though we aren't your retailer, we are still offering you this service for free. We'll let your retailer know the visit is taking place, but any communication about this will come from us.

## Why do you want to help me save water and money?

Each day, 2.6 billion litres of water is used by 9 million customers - but the ever-growing population means that, by 2020, there will be a shortfall of 133 million litres in London per day.

Water is a precious resource. And with more people in our area, it means there's less water to go around. We're doing everything we can to make sure there's enough water for everyone, but we need your help too.

## Here's how we have helped others in your area



“A great big ‘Thank You’ to yourself, Stuart and Paul for going the extra mile. For doing the extra work on the pipework that was leaking, putting in control valves on our urinal flushes and showing us how to save money on water!”

**Edmonton Baptist Church**

# Book your Smarter Business Visit now

Right now we are in your area, but the offer of a visit is time limited. Get in touch with us today to book your visit



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