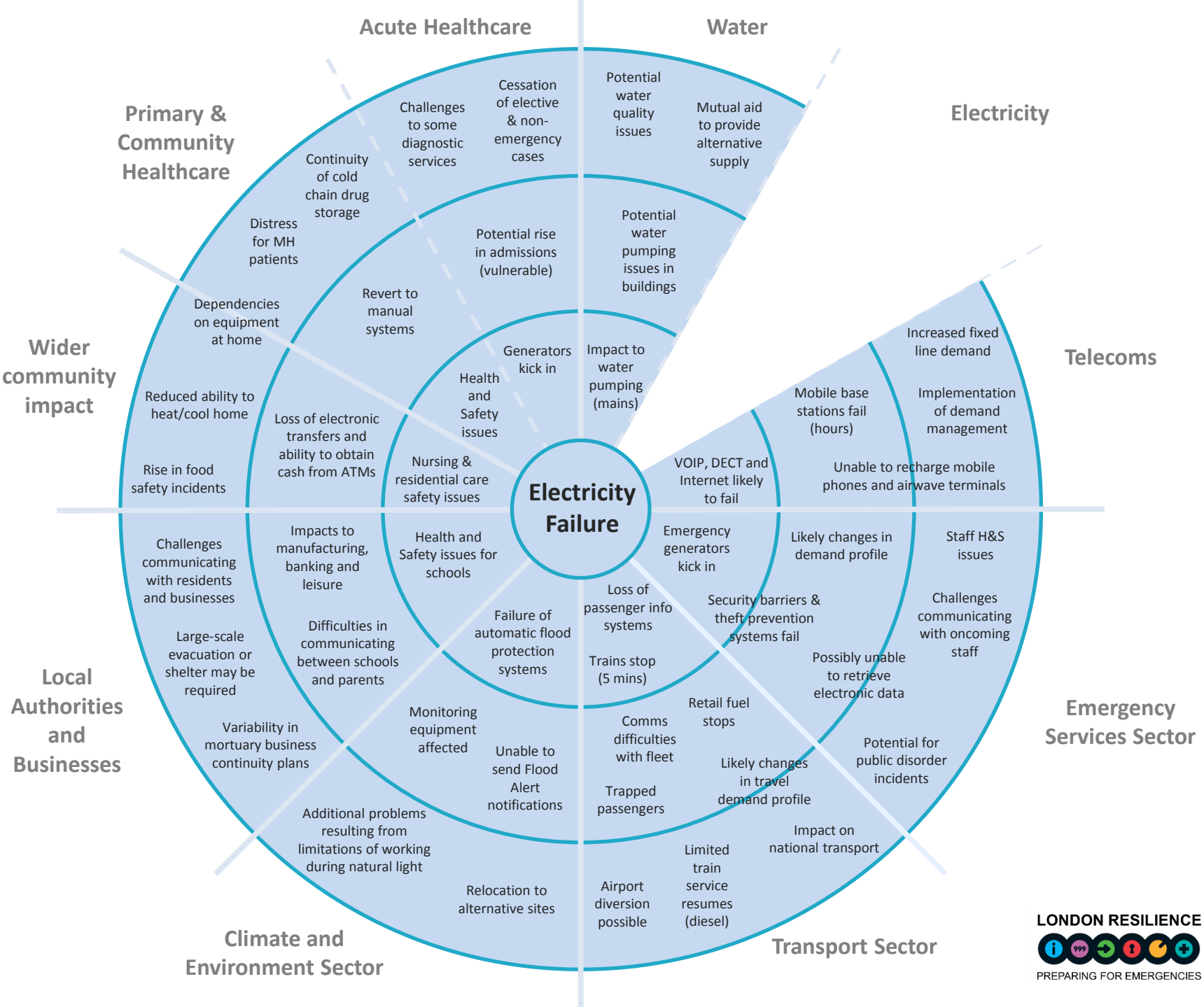
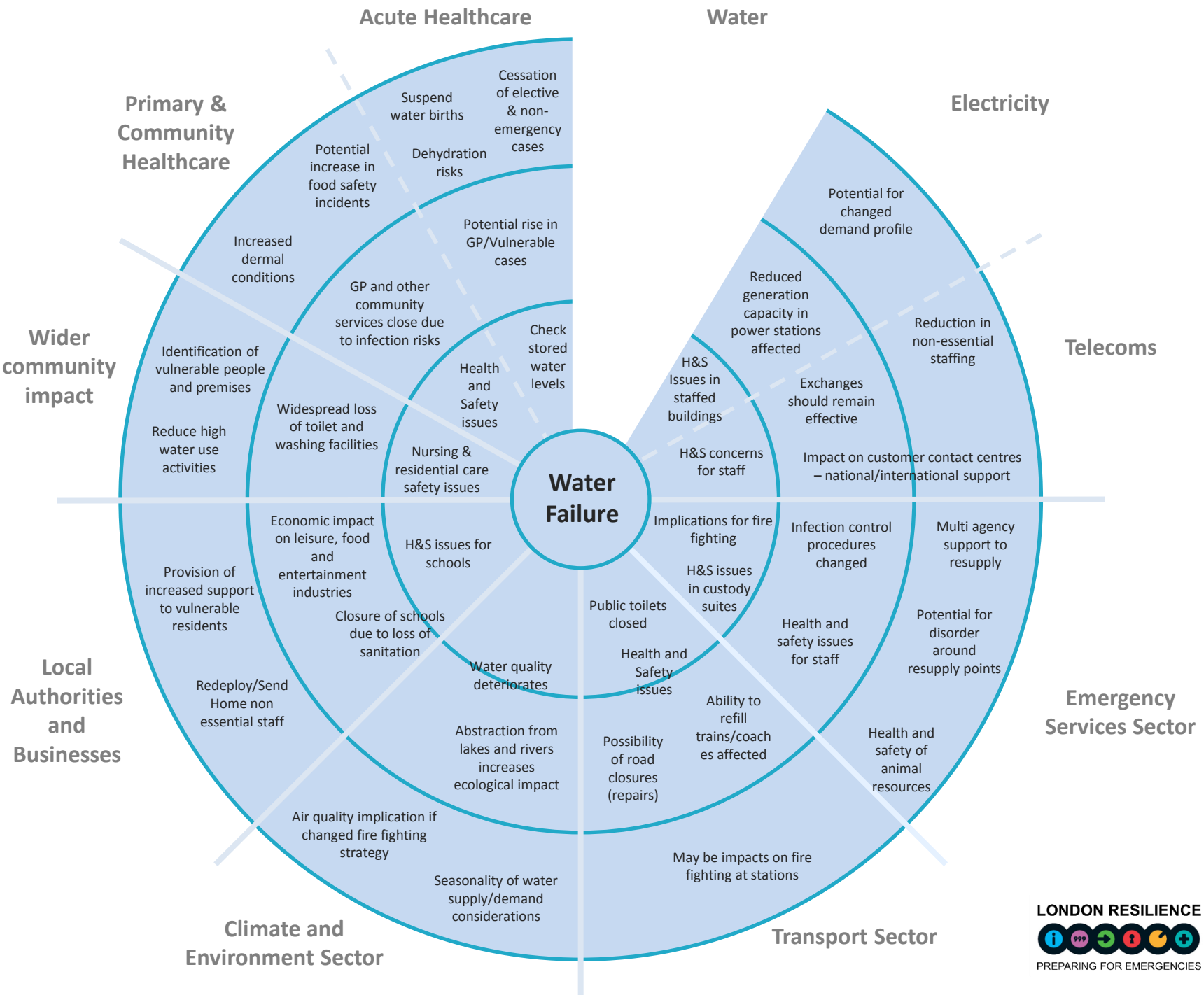


LONDON RESILIENCE
PREPARING FOR EMERGENCIES



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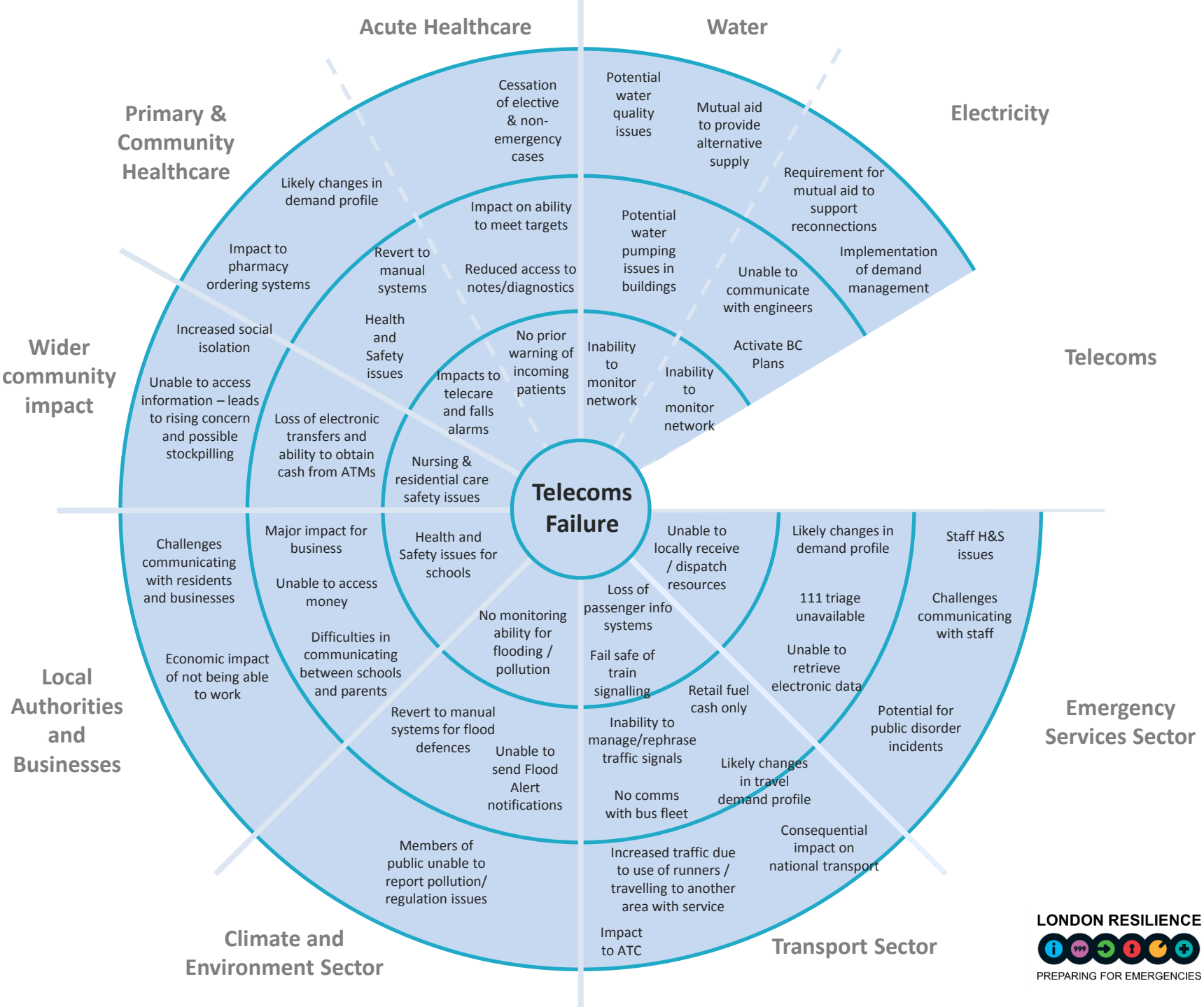
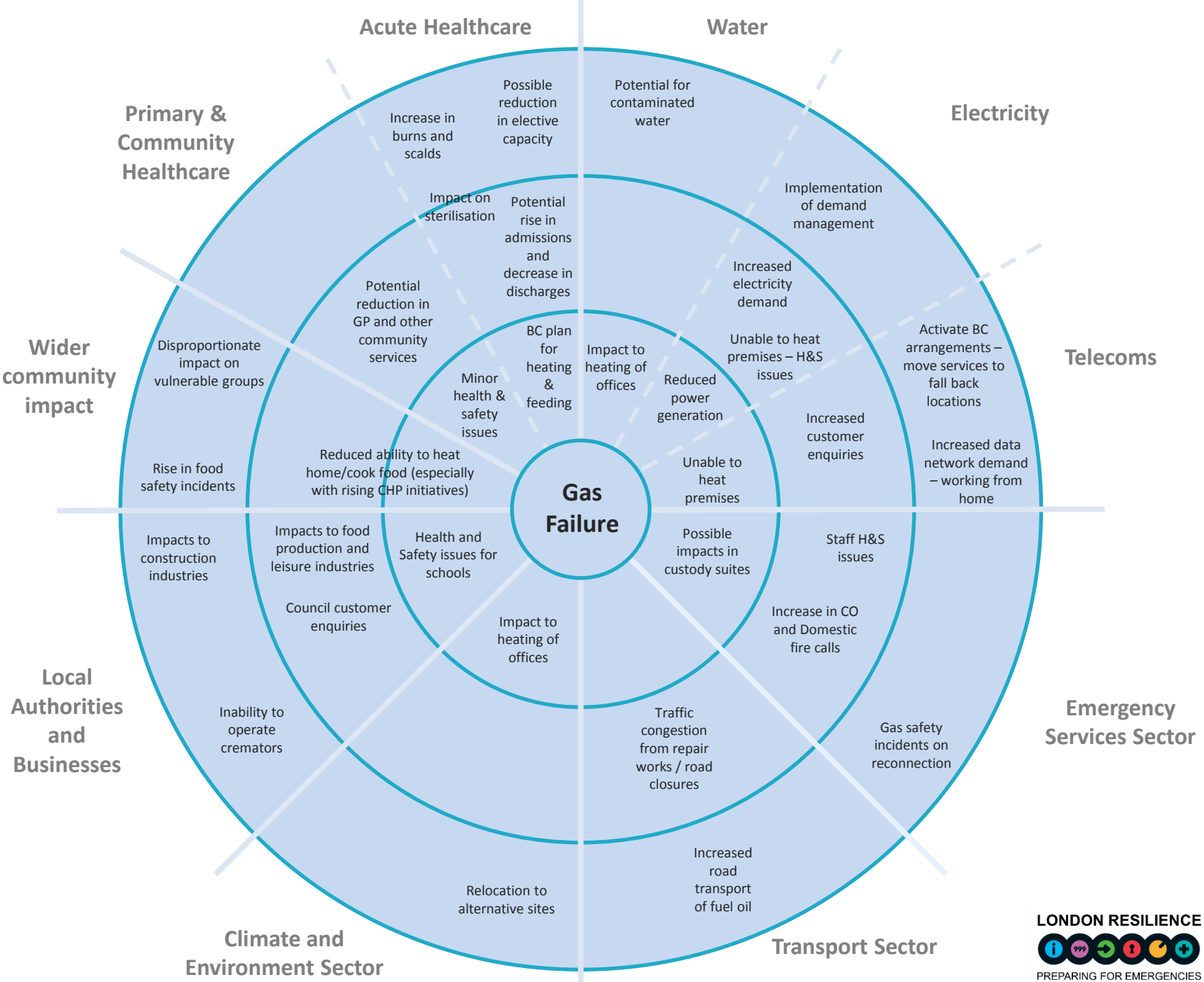

Telecoms Failure
Acute Healthcare
Cessation of elective & non-emergency cases
Impact on ability to meet targets
Reduced access to notes/diagnostics
Water
Potential water quality issues
Potential water pumping issues in buildings
Electricity
Mutual aid to provide alternative supply
Requirement for mutual aid to support reconnections
Implementation of demand management
Unable to communicate with engineers
Activate BC Plans
Telecoms
Inability to monitor network
Inability to monitor network
Emergency Services Sector
Unable to locally receive / dispatch resources
Loss of passenger info systems
Fail safe of train signalling
Likely changes in demand profile
111 triage unavailable
Unable to retrieve electronic data
Staff H&S issues
Challenges communicating with staff
Potential for public disorder incidents
Transport Sector
Retail fuel cash only
Inability to manage/rephrase traffic signals
No comms with bus fleet
Likely changes in travel demand profile
Consequential impact on national transport
Increased traffic due to use of runners / travelling to another area with service
Impact to ATC
Climate and Environment Sector
No monitoring ability for flooding / pollution
Revert to manual systems for flood defences
Unable to send Flood Alert notifications
Members of public unable to report pollution/ regulation issues
Local Authorities and Businesses
Health and Safety issues for schools
Difficulties in communicating between schools and parents
Major impact for business
Unable to access money
Challenges communicating with residents and businesses
Economic impact of not being able to work
Wider community impact
Impacts to telecare and falls alarms
Nursing & residential care safety issues
Loss of electronic transfers and ability to obtain cash from ATMs
Unable to access information – leads to rising concern and possible stockpilling
Increased social isolation
Primary & Community Healthcare
No prior warning of incoming patients
Health and Safety issues
Revert to manual systems
Likely changes in demand profile
Impact to pharmacy ordering systems
LONDON RESILIENCE
PREPARING FOR EMERGENCIES



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